Amplify.
mCLASS App Best Practices (Windows 8, Windows 10)
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The mCLASS® App

Amplify assessments are conducted using the mCLASS® app on a supported mobile device.

- The mCLASS app is installed by **creating a shortcut** from the Google Chrome™ browser on your device’s desktop.
- Once you install the mCLASS app, use it to assess students and **sync student data**. You don’t need to use Chrome again.
- You log in to the mCLASS app with your Amplify user name and password.
- The first time you log in, you need to be connected to the Internet. After you log in, you don’t need an Internet connection to assess, though you must provide your password if your device is idle for more than 60 minutes.
- You do need an Internet connection to log out or to sync assessment data.
Supported Windows 8 & 10 Devices

• Information about supported Windows 8 & 10 devices is shown on the [Device Compatibility](Device_Compatibility) page of the Amplify website.

• If you have a Windows 7 device, please refer to the [mCLASS App Best Practices guide](mCLASS_App_Best_Practices_guide) for that operating system.
Setting Up Your Windows Device

- Make sure Chrome is running in Desktop mode. (Windows 8 only)
- Add the mCLASS app shortcut to your desktop.
- Optimize the touch screen. (Windows 8 only)
Run Chrome in Desktop Mode
(Windows 8 only)

Before creating the mCLASS app shortcut, make sure Chrome is running in Desktop mode.

1. Open Chrome.
2. Click ☰.
3. Tap Relaunch Chrome on the desktop.

If the menu shows the option to relaunch Chrome in Windows 8 mode, then Chrome is already in Desktop mode and you do not need to take any further action.
Create the mCLASS App Shortcut (1 of 4)

Add the mCLASS app shortcut to your device's desktop to start assessments without having to open Chrome. This removes the address bar, giving you more room to view assessment screens.

1. Open Chrome.
2. Go to mclasshome.com/assessment/.
3. Log in with your Amplify user name and password, tap OK. If prompted, select a school or classes. Wait for the Application Selection screen to load.
Create the mCLASS App Shortcut (2 of 4)

4. Click 

5. Click More Tools.

6. Click Add to taskbar… (Add to desktop… in Windows 8.1).

7. Select the box labeled Open as window.

8. Click Add.
9. The mCLASS icon now displays in the task bar or on the desktop. You may now close Chrome.

10. Right-click the newly created mCLASS icon.

11. In the menu that opens, right-click mCLASS. (This step is not necessary in Windows 8.1 setup.)

12. Click Properties.
Create the mCLASS App Shortcut
(4 of 4)

13. Click the **Shortcut** tab and place your cursor at the end of the Target field. Without deleting any of the existing content, copy and paste the following text into that field:

```
" --disable-accelerated-2d-canvas"
```

Include the space before the first hyphen, but do not include the quotation marks.

14. Click **OK**.

Double-click the **mCLASS** app shortcut to access your assessments. After you log in, you do not need an Internet connection to assess, though you must provide your password if your device is idle for more than 60 minutes.
Optimize the Touch Screen
(Windows 8 only)

1. Open the Control Panel.
2. In All Control Panel Items, tap Pen and Touch.
3. Tap the Flicks tab.
4. Clear the Use flicks to perform common actions quickly and easily box.
5. Tap OK.
Best Practices

• **Optimize** mobile device performance.
• **Sync** frequently.
• Set the **browser zoom level** to 100 percent.
• Log out when you finish assessing if you [share your device](#) with other staff members.
Optimizing Device Performance

For best performance:

- Keep your device plugged in to the power outlet.
- Install updates when they become available.
- Close all other applications when assessing students.
- Restart your device at least once a week.
- If your device is still sluggish after you follow the recommendations in this guide, ask your local system administrator to fine-tune it.

You only need Internet access to log in, log out, and sync assessment data. Once you’re logged in, you do not need to connect to the Internet to assess students or unlock the mCLASS app after a period of inactivity.
Syncing the mCLASS App

The mCLASS app stores completed assessments on your device until you sync. If you delete the mCLASS app Home screen icon after assessing, unsynced student assessment data is permanently lost. Sync often to help prevent accidental data loss.

Your institution may use settings that automatically clear your device’s caches when you close it. Before assessing, ask your network administrator to disable your device’s automatic cache- and cookie-clearing settings and confirm it does not automatically delete your locally saved data.

Sync your device whenever you have Internet access. You shouldn’t wait until you’ve finished assessing all your students.

1. Make sure your device is connected to the Internet.
2. Open your Assessment List or Class List.
3. Tap the Sync button in the lower left corner of the screen to sync your device.
4. If prompted, enter your Amplify user name and password and tap Sync. Tap Cancel to return to the previous screen without syncing.
5. When sync completes, tap OK to continue. The time and date of your most recent successful sync display to the right of the Sync button.
6. Log on to the Amplify home page to verify the assessment data has synced successfully.
Browser Zoom Level

- The browser is less responsive and assessments appear distorted when the zoom level is not set to 100%.
- Restore the default zoom level by tapping \[ \text{同等} \] and changing the Zoom to 100% or clicking in the browser window and pressing Ctrl+0 on the keyboard.
Sharing Devices

Ideally, your institution has one mobile device for each assessor. We realize this might not always be possible. If you do share devices, please take these extra steps to ensure your assessment data is stored safely and your colleagues can log on to the mCLASS app to assess.

1. When you finish assessing, sync the mCLASS app.
2. Go to the Application Selection Screen by tapping mCLASS.
3. Tap Log Out.